

# Memory Café questionnaire



Welcome to your Memory Café. So that we can continue to provide this service for you and your family we need to understand why you come along, and how useful you find it. This short questionnaire asks 11 simple questions, by which we hope you can provide an honest view about the café. All questionnaires are anonymous so no-one will know who fills it in, and all forms will be destroyed, once the information has been collected and collated. If you require help to answer any of the questions then please ask a member of staff.

## Thank you for your time.

1. How did you hear about the Memory Café?

2. How many times have you attended the Memory Café?

This time only  2 – 9 times  more than 10 times

3. Have you found any information at the Memory Café Yes  No

If you have, how useful was it?

(Please Circle a Number)

	Not at all useful					Very useful					
Pensions/Benefits.....	0	1	2	3	4	5	6	7	8	9	10
Information on Dementia .....	0	1	2	3	4	5	6	7	8	9	10
Information on Services .....	0	1	2	3	4	5	6	7	8	9	10
Other .....	0	1	2	3	4	5	6	7	8	9	10

4. What types of information would you like to see at the Memory Café?

5. Have you received advice, information or support from a member of staff?

Yes  No

If so, how helpful was it? (Please Circle a Number)

Not at all helpful					Very helpful					
0	1	2	3	4	5	6	7	8	9	10

6. How easy have you found it to talk to the members of staff?  
(Please Circle a Number)

**Not easy at all** **Very easy**  
0 1 2 3 4 5 6 7 8 9 10

7. How easy have you found it to talk to other people that attend?  
(Please Circle a Number)

**Not easy at all** **Very easy**  
0 1 2 3 4 5 6 7 8 9 10

8. What do you value most about the Memory Café?

(Please Circle a Number)

**Please score from 1 to 10 with 1 being low and 10 high**

Social contact and sharing experiences	0	1	2	3	4	5	6	7	8	9	10
Coffee and cakes.....	0	1	2	3	4	5	6	7	8	9	10
Access to information about Dementia....	0	1	2	3	4	5	6	7	8	9	10
Access to Aromatherapy and massage...	0	1	2	3	4	5	6	7	8	9	10
Being able to speak to professionals.....	0	1	2	3	4	5	6	7	8	9	10
Getting support at the Café.....	0	1	2	3	4	5	6	7	8	9	10

9. What do you think would be the best way to let people know about the Memory Café?

10. Is there anything you feel would improve the Memory Café?

11. Any other comments